



Meeting: Enterprise Partnership Board

Date: 9 March 2009

Report Title: Performance Management Exception Report – Third Quarter 2008/09

Report of: Karen Galey – Head of Economic Regeneration

Purpose
To provide an update on the key enterprise related LAA performance highlights from the third quarter of 2008/09.
Summary
The key performance highlights are in relation to NI 153, NI 117 and the Job Seekers Allowance component of the stretch target to support 230 people from the 12 most deprived wards into sustained employment.
Performance in relation to the Incapacity Benefit stretch target remains a concern. An attempt to renegotiate this target will be made as part of the LAA refresh.
Legal/Financial Implications
N/A
Recommendations
That the report is noted
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1. Introduction

1.1 This report provides highlight information in relation to the indicators included in the Enterprise Theme Board's performance scorecard. The scorecard contains all the relevant indicators included in Haringey's Local

Area Agreement (LAA) (National Indicators (NIs), stretch targets and local indicators).

1.2 Data for NI 171 (new business registration rate) are now available and are based on the number of new business registrations (VAT and PAYE) per 10,000 of the 16+ population. The baseline and targets for this indicator are now being negotiated with GoL through the LAA Refresh process. Our intention is to improve our performance relative to the London.

1.3 In terms of the LAA local indicators, the Learning and Skills Council has submitted draft targets these are included in the quarter 3 scorecard. These targets will be finalised as part of the LAA refresh.

1.4 The key highlights from this quarter's scorecard are performance in relation to NI 153 (Working age people claiming out of work benefits in the worst performing neighbourhoods) NI 117 (16 to 18 years olds not in education, employment or training (NEETs)) and the stretch target related to the number of people from the worst twelve worst helped into sustained employment.

1.5 In the year August 2008, the out of work benefits claim rate in the worst performing neighbourhoods was 26.4 per cent, down 2 percentage points from the baseline figure of 28.4 per cent. However, despite this encouraging performance it should be noted that there is a significant time lag associated with the data. The claimant count, a more timely data source, increased by 21.5 per cent between May 2008 and January 2009 and we expect this trajectory to eventually be reflected in the out of work benefits claim rate.

1.6 The proportion of NEETs in Haringey is currently 6.7 per cent. Current performance is below the 2008/09 target of 11.0 per cent and the 2010 stretch target level of 10.4 per cent. However, it should be noted that the proportion of NEETs whose status is unknown is 12.7 per cent, above the target of 9.9 per cent. Meeting the unknowns target is necessary to validate the achievement of the overall NEETs target.

1.7 In quarters 1 to 3, 39 people (long-term Job Seekers Allowance claimants and lone parents) from the 12 target wards were supported into sustained employment. The 60 per cent threshold, in terms of the Job Seekers Allowance component, upon which reward grant is payable has already been met.

2. Exception commentary

2.1 Performance in relation to the Incapacity Benefit (IB) stretch target remains a concern with 6 sustained jobs reported in quarters 1 to 3. Since April 2007, 15 long-term IB claimants have been supported into sustained employment against a target of 180. Achieving this stretch target remains a significant challenge and we are renegotiating this target as part of the LAA refresh, with a revised target submitted; the possibility of dropping this stretch target from the LAA is also being explored. We are also now

operating and taking referrals from Job Centre Plus, as well as seven GP surgeries, which will help to improve performance.

2.2 It is important to note that the work in place to deliver the IB stretch target is in addition to Pathways to Work, delivered in Haringey by Reed in Partnership. While Pathways, at present, focuses on shorter term IB claimants our work is additional and is to support longer term claimants who will have more significant barriers to employment. It will therefore take longer to support these people into employment. Moreover, other London boroughs with a similar target, including Bromley and Islington, are also facing these challenges.

2.3 As part of the LAA refresh we are exploring with Reed in Partnership how we can work together to support more IB claimants into sustained employment. To this end we will be making a request to Communities and Local Government that the condition in the IB stretch target that prevents engagement with people on Pathways to Work is removed.

2.4 To date, 98 Better Off Calculations (BOCs) with Haringey Guarantee participants have been completed against an overall target of 400. There have been issues with installing the software across all Haringey Guarantee providers, which have now been resolved and we expect to see improved performance in quarter 4.